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| **Use case name:** A customer places an order for red wine | | | |
| **Area:** Klaus brewery serving area | | | |
| **Actors:** bartender and Klaus brewery customer | | | |
| **Stakeholder:** Bartender, customer, Taproom shift lead | | | |
| **Level:** indigo | | | |
| **Description:** After a customer places an order | | | |
| **Trigger:** The customer decides he wants to buy the red wine. | | | |
| **Trigger Type:** ❑ **External Checkmark Internal** | | | |
| **Input** | | **Output** | |
| **Name** | **Source** | **Name** | **Destination** |
| Bartender gets order from customer | Customer uses menu | Customer gets his desired wine | Customer |
| **Steps Performed**   1. Customer looks at selection of wine available for purchase 2. Customer chooses wine as a selection. 3. Customer calls Bartender 4. Customer tells Bartender what wine he wants. 5. Bartender takes his order. | | **Information for Steps**   1. Menu for wines 2. Menu for wines 3. Customer identifies bartender and calls him 4. Bartender notices customer and goes to him. 5. Bartender notes down order on notepad and goes to get wine. | |
| **Preconditions:** Customer needs to see selection of wines available for his purchase | | | |
| **Postconditions:** Customer receives his order | | | |
| **Assumptions:** bartender finds customer’s selection and brings it to the customer. | | | |
| **Success Guarantee:** Customers selected wine is found and brought to customer | | | |
| **Minimum Guarantee:** Customers selected wine is not found and bartender informs him. | | | |
| **Objectives Met:** Allow customers to place an order after looking at menu | | | |
| **Outstanding Issues:** What if the customer’s wine is not available? | | | |
| **Priority (optional):** medium | | | |
| **Risk (optional):** low | | | |
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